

## **Return Authorization Form**

Name:	Telephone #:	
Email Address:	Order #:	WEB-

- A Return Material Authorization (RMA) number is required for every return shipment to Sugoi. The applied Return Material Authorization number on the shipment must match the correct amount of units, style and color.
- No goods will be accepted for return after 30 days from the invoice date
- No embellished items will be accepted back for credit
- All returns must be in original packaging and original hangtags must be included when products are returned
- Return Material Authorization numbers are valid for 30 days, from the date they are, issued.

- Instructions: (1) Complete and submit the Return Authorization form to consumer@sugoi.com
  - (2) If an exchange is requested, please include your requested size, colors, or style #.
  - (3) Upon Approval, you will be given a RA #.
  - (4) Refund will be processed when the product is received by Sugoi. Please allow at least 5-7 business days for returns to complete.

SKU Number	Product Description	Quantity (Units)	Reason for Return (please explain)

Customer Service: To speak with a customer service representative, please call the number below Monday through Friday between the hours of 8:00AM and 4:30PM (PST).

Telephone: (604) 875-0887 Toll Free: (800) 432-1335