

# Customer Service Report

As of February 28, 2013

<u>Metered Connections</u>	<u>FY 12-13</u>	<u>Current Month</u>
Total Metered Connections as of 2/28/13:	18,748	
Projected Meter Installations for FY 12-13:	35	
Actual New Meter Installations as of 2/28/13:	149	9
Projected EDU's for FY 12-13:	44	
Actual EDU's as of 2/28/13:	189	11

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<u>Meter Replacements</u>	<u>FY 12-13</u>	<u>Current Month</u>
FY 08-09	404	
FY 09-10	579	
FY 10-11	598	
FY 11-12	2,498	
FY 12-13	259	as of 2/28/13
Total	<u>4,338</u>	25

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<u>Water Audits</u>	<u>FY 12-13</u>	<u>Current Month</u>
FY 02-03	25	
FY 03-04	87	
FY 04-05	260	
FY 05-06	213	
FY 06-07	187	
FY 07-08	174	
FY 08-09	149	
FY 09-10	182	
FY 10-11	152	
FY 11-12	130	
FY 12-13	74	as of 2/28/13
Total	<u>1,633</u>	4